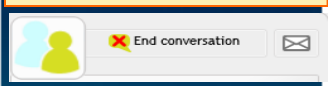




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- [\*\*e-office Voice Ready!\*\*](#)
- [\*\*UCVUG Kick Off\*\*](#)
- [\*\*ORDER!\*\*](#)
- [\*\*unrequested presence\*\*](#)
- [\*\*SIP Trunking\*\*](#)
- [\*\*TANDBERG NEWS\*\*](#)
- [\*\*Forefront Security\*\*](#)
- [\*\*Interoute and OCS R2\*\*](#)
- [\*\*Misconfig OCS Edge\*\*](#)
- [\*\*NEW MAC Messenger\*\*](#)



This newsletter is sent to you personally and includes content based on my daily experiences with Unified Communications and it's related products. Extra information or further technical in-depth content see my public UC-weblog on. This is no e-office distribution.

<http://unified-communications.blogspot.com>

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## e-office

THE HUMAN SOFTWARE ORGANISATION

- ▶ Interested in a specific item? Just [click](#) the item on the right side.
- ▶ **e-office Voice Ready (R2) partner!**
- ▶ **UCVUG kicks off in the Netherlands!**

I hereby wish to inform you that E-Office has successfully completed the Microsoft OCS R2 Unified Communications internal pilot, and is a Voice-Ready partner for Microsoft Unified Communications. Thank you for your team's dedication and hard work, and good luck in helping us sell the Microsoft UC solution. Marc Sanders, Senior Lead Program Manager, Microsoft Unified

We are making great progression on the UCVUG.nl user group in the Netherlands. In May 2009 we did a kick off. See the sessions [here!](#) See also the great work on Dustin Hannifin's [MVP] User Group at [ucvug.org](http://ucvug.org) Much success Dustin!



### ▶ Bringing order to communication chaos

The term Unified Communications is becoming the new buzz word. More and more organisations feel the need to bring order to their communication channel chaos. And that's understandable. In the 80's and 90's, new means of communication overtook the world. Mobile phones were introduced, e-mail came, fax, sms and, for the younger generation, MSN and video chat. And this list is still growing fast, without any apparent unification. However, suppliers as well as users of these services realise something should be done. It's time to connect services and hand back control of communication to the user. **Unification**

Microsoft has taken an important turn in that respect. It's now on the path of unification, music to my ears as Office Communications Server Most Valuable Professional [MVP]. Microsoft has set itself a target of releasing software that can unify all communication channels. Only one client to start up in the morning, being fed with all your communication channels. One central point from which you have control over how people can reach you. One central point to log into all Line Of Business (LOB) applications with single sign-on. And all of this combined with one client to receive e-mail and voice mails. Read the entire article [here](#)

### ▶ Unrequested presence

Since a long time now I have some customers asking if it's possible to prevent unrequested presence in OCS R2. In case this is really fresh lot's of customers are submitting requests to get this work in OCS R2. Not in Wave14 but what are the possibilities right now out of the box? Well that's a difficult question and after some investigation different options show up.

*Question from a customer: How is achieved that mutual acceptance of contacts within OCS2007 R2 is required (like in Skype) if a contact is not a member of the same team in our central user administration database or in another user administration database?*

Out of the box OCS R2 is designed to show presence for everyone into your organization. The only thing you have to know is the generated SIP address or a correct replica of your ABS to find the requested user. The strange thing is that when searching for a SIP end-user the presence is shown right away. No request or acceptance at all. Of course an invitation is popped up and gives the end-user the possibility to add the user to a specific Access Level. The main case is that the presence is already shown for this user. After some investigation there is no easy way to fix this behavior. Of course this behavior sometimes fit perfectly but in some cases it's not. By working on this issue the last couple of month's now I really would like to share my outcome. See the entire article [here](#) And also the second [part!](#)

### ▶ SIP Trunking and OCS R2

Today, we are the lucky owners of a fully functional Microsoft Office Communications Server R2 environment connected to Interoute One Services (SIP Trunking Provider).

Interoute is one of our partners in SIP services and a Microsoft Gold Partner. A couple of year's ago e-office connected LCS2005 to the VoIP cloud of Interoute. However, our current infrastructure only supports Microsoft Office Communications Server 2007 R2, so we needed to make sure that Interoute's service will also work correctly with the OCS R2 Mediation Server.

On the 16th of October our e-office Microsoft Team connected to Interoute via SIP trunking (using SIP over TCP, as supported in OCS 2007 R2) and of course federation. Together with Interoute we accomplish some tests to get certified.

Since then Interoute has achieved its certification for SIP Trunking Services Qualified for Microsoft Office Communications Server 2007 R2

See the entire article [here](#)

### ▶ Misconfigurations on your OCS R2 Edge—how to resolve it?

The last couple of days I was working on a issue (with PSS – Microsoft Turkey) on a OCS R2 Edge Server at the customer side. According to the OCS R2 Deployment documentation we setup a OCS R2 2007 Standard Edition Server – Consolidated Topology, CWA 2007 R2 server and a OCS 2007 R2 Edge Server. [More!](#)



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### ▶ NEW Silverlight 2.0 based WebChat Client available.

Do you see integration with SharePoint 2007? With this client it's possible to integrate presence in your public or private (intranet) website. More information available, please contact [Joachim Farla](#) ( A couple of months ago we interviewed Rob Overkamp – project manager at e-office responsible for OCS WebChat (project management) and Michiel van Oudheusden (Software Developer) at e-office responsible for writing the code on OCS WebChat.

Since today the entire interview is published on UCVUG.nl (Unified Communications Virtual User Group) in the Netherlands.

Special thanks to Gijs Lokker. [HERE](#)

### ▶ OC Online now—BPOS

### ▶ NEW Polycom CX5000

Polycom is now the official distributor of the Microsoft Roundtable!!



### ▶ Tandberg PrecisionHD USB released

Tandberg releases the new PrecisionHD webcam. See our review on this wonderful device [here](#)

### ▶ Response Group and Dial in Conferencing with Interoute One

Maybe you missed it but Interoute is now official SIP Trunking Certified in IOP. Press release and right after that release Interoute and myself published a article on how you can configure Interoute One in your certified infrastructure and connect it to Office Communications Server 2007 R2 (Mediation Server). See our blog article on that here.

The main question is: Is it possible to use SIP Trunking of Interoute together with all Enterprise Voice features like (Unified Messaging, Response Group Service and Dial-in Conferencing) without a certified Media Gateway? [More!](#)